



19 June 2024

Dear Parent/Carer,

The School operates a cashless catering system by Civica. This allows us to continue with the development of the school meal service, and will provide us with a more efficient, faster and ultimately better quality of service.

This system incorporates the latest technology and eliminates the need for pupils to carry cash throughout the day. It is also biometric so there is no need for pupils to carry a card as the system will recognise the thumb of your child at the revaluation pay points and at the tills.

When your child starts in **September 2024** no cash will be accepted at the till points.

Any amount of money can be paid into a pupil's account in ParentPay, and any money spent on food & drink will be deducted on a daily basis.

A daily 'spend limit' of **£6.00** will be programmed into the system. This can be increased or decreased for an individual student by making a written request to the School.

As per current legislation we will be operating an 'Opt Out' policy. **If you choose not to have your child registered on the Biometric System, a 4-digit PIN code will be allocated. Please note that PIN codes do not have the same level of security and it will be your child's responsibility to remember the code and keep it secure at all times.** Please send your opt-out request to Mrs Jo Lomax at [LomaxJ@wiseman.ealing.sch.uk](mailto:LomaxJ@wiseman.ealing.sch.uk).

Yours sincerely,

Mrs Jo Lomax  
School Business Manager