

STEP INTO...

HOSPITALITY & CATERING



How to use this resource?

This guide is here to help you explore different job opportunities, understand how your skills can be applied in Hospitality and Catering, and discover the pathways that can lead you to a fulfilling career.



Basic LMI: Learn about Hospitality and Catering jobs, how many people are employed and the companies you could work for. This will give you a broad understanding of the job market.



Explore Jobs: Discover descriptions of different jobs to find ones that interest you.



Apply Your Skills: See how the Skills Builder Universal Framework can be used in jobs to develop skills like teamwork and problem-solving. Your tutor or adviser will help you to review your skills and rate your current ability. There is also an opportunity to provide your own examples.



Discover Pathways: Find out about education, training programs, and other resources to guide you on your career journey.



Do you enjoy meeting and interacting with new people?



Are you good at making others feel welcome and comfortable?



Are you interested in learning about different cultures through hospitality and tourism?

If the answer is **YES** then a job in Hospitality & Catering could be for you.

DID YOU KNOW...

The Hospitality industry offers unique career paths from kitchen assistant to hotel managers, each contributing to guest experiences and shaping the future of hospitality innovation?

43,350

people across West London work in Hospitality.

15,510

employees needed by 2030.



Could you be one of them?

WHERE CAN YOU FIND LOCAL VACANCIES?



Restaurants



Supermarkets



Food Outlets



Transport hubs



Entertainment Centres



Educational Institutions

LOCAL INCLUSIVE EMPLOYERS INCLUDE...

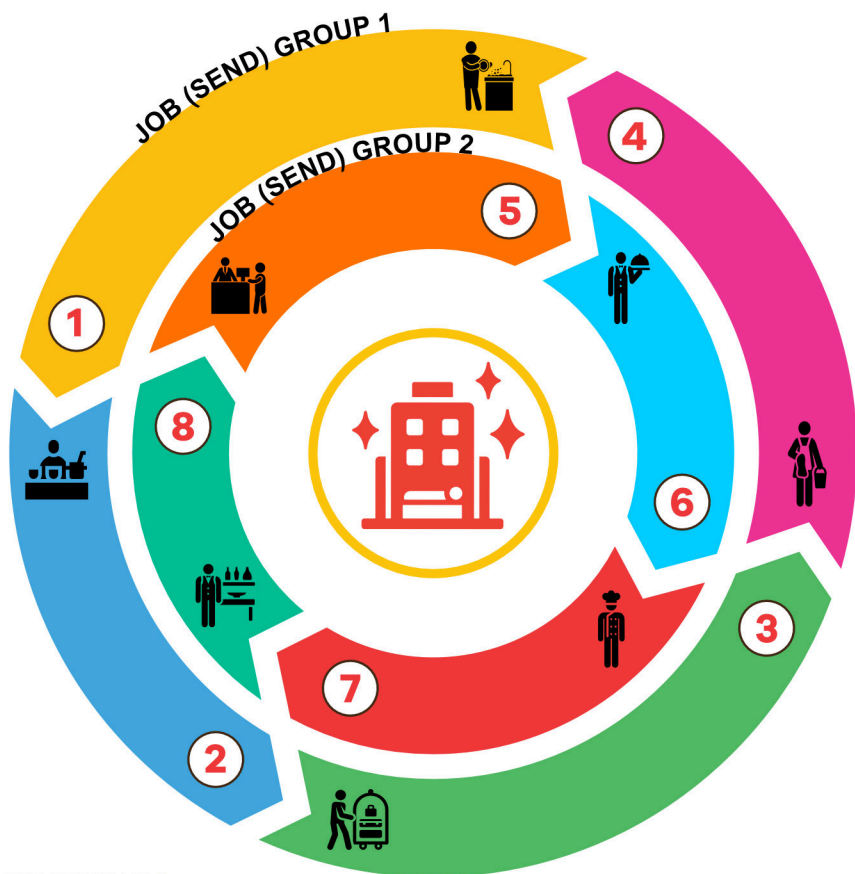


MARRIOTT

HOSPITALITY & CATERING

WHAT JOBS CAN YOU DO?

The industry offers roles from entry-level positions at fast food chains, bars, cafes, and restaurants to managing fine dining in top restaurants and hotels.



TALENTINO!

The CEC has adopted Talentino's #SameAndDifferent model, a national SEND school career framework designed to deliver effective career activities for young people with SEND. Developed from Talentino's work in schools, this concept enhances early career development and encourages employers to support the progression of individuals with SEND.



JOB GROUP 1

don't require Level 2 Qualifications / GCSEs but can lead to supported employment, Supported Internships, Inclusive Apprenticeships, supported Enterprise, T-Levels, Traineeships and FE College.



Kitchen Porter

They help wash dishes, clean kitchen equipment, and maintain cleanliness in the kitchen area.

Annual Salary

£11,500 - £16,600



Kitchen Assistant

They cook food in hospitals and other services making sure patients and staff have nutritious, high quality food.

Annual Salary

£12,000 - £23,000



Hotel Room Attendant

They clean and tidy guest rooms, replenish supplies, and make sure rooms are guest-ready.

Annual Salary

£11,500 - £18,000



Cleaning Assistant

The help clean offices, shops and homes, or more specialised cleaning like upholstery or the outsides of buildings.

Annual Salary

£17,000 - £24,000

JOB GROUP 2

do require at least Level 2 qualifications / GCSEs and can lead onto a Apprenticeships, University, College, Employment or Enterprise



Front Desk Receptionist

They greet guests, manage reservations, and assist with inquiries.

Annual Salary

£18,000 - £22,000



Waiting Staff

They serve food and drinks to customers in restaurants and cafes, take orders and handle payments.

Annual Salary

£12,000 - £22,000



Chef

They prepare, cook and present food in hotels, bars and restaurants.

Annual Salary

£22,000 - £40,000



Catering Manager

They run the food service of organisations including restaurants, bars, schools, college and outside suppliers

Annual Salary

£20,000 - £34,000

HOW DO ESSENTIAL SKILLS HELP?



Understanding customer preferences and feedback.



Clearly communicating with customers, colleagues, and suppliers.



Addressing customer complaints and operational challenges efficiently.



Innovating menu items and enhancing guest experiences.



Maintaining a positive attitude in a fast-paced, customer-focused environment.



Setting and achieving high standards for service quality and operational excellence.








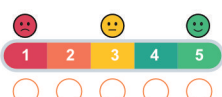

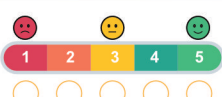

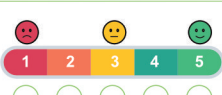

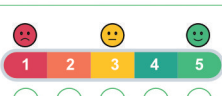

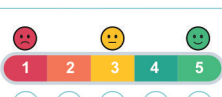

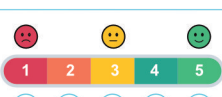
Leading service teams and managing events or restaurant operations.



Collaborating with team members to deliver exceptional service and experiences.

Rate your ability in each skill on a scale of 1 😞 to 5 😊.

Can you provide any examples of when you have used each skill?

Skill	Rating (1-5)	Examples of when you have used this skill.
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ROUTES & PATHWAYS

Discover local options by clicking or scanning the QR codes on the following pages.

For more details about the pathways available



SCAN ME



SUCCESS

1

EMPLOYMENT

Supported Employment, Inclusive Employment, Self Employment / Freelance



2

VOLUNTEERING

Supported Volunteering / Work Placement (short or long term / during school after school)



3

APPRENTICESHIPS

Inclusive Apprenticeships (1-2 yrs), Apprenticeships (1-5yrs)



4

FURTHER EDUCATION

A Levels (2yrs), T Levels (2yrs), FE College (1-5yrs), Specialist College (SEND - 1-6yrs),



5

SUPPORTED INTERNSHIPS

Supported Internships (6months - 1yr)



1. EMPLOYMENT



Earn money



Learn and grow



Contribute to society

2. VOLUNTEERING



Helping the community



Learning new skills



Feeling happy

3. APPRENTICESHIPS



On the job training



Earn while you learn



Excellent job outcomes

4) FURTHER EDUCATION



Learn what you love



Gain practical skills



Different levels for everyone

5) SUPPORTED INTERNSHIPS



Learn on the job



Get extra help



Prepare for future jobs

1. EMPLOYMENT



Base UK



West London Alliance



Mencap



Haringey London



Shaw Trust



WLA Work Finder



West London NHS



Hammersmith & Fulham



2. VOLUNTEERING



Hands on London



West Youth Zone



NHS West London



Hammersmith & Fulham



Action West London



The Felix Project



Action for Children



Barnardo's



3. APPRENTICESHIPS



Brent Works



West London College



West London NHS



West London IoT



HRUC



College of North West London



City of Westminster College



Dynamic Training



4) FURTHER EDUCATION



Richmond upon Thames College



College of North West London



Uxbridge College



City of Westminster College



Harrow College



Stanmore College



Barnett & Southgate College



West Thames College



West London Colleges



5) SUPPORTED INTERNSHIPS



Shaw Trust



Mencap Training Academy



Project Search



West London Alliance



Transport for London



DFN Project SEARCH



Whittington Hospital



Work Start



Hammersmith & Fulham



BUILD YOUR VOCATIONAL PROFILE

Helping you to explore future pathways

Education choices and future planning tools for young people with SEND

Scan to START building your Vocational Profile

